

University of Miskolc


 VSL  
 Intelligent Systems

 Mark as shown:      Please use a ball-point pen or a thin felt tip. This form will be processed automatically.

 Correction:      Please follow the examples shown on the left hand side to help optimize the reading results.

## Dear Respondent,

Please help us in improving our services provided for the Erasmus students by filling in the following form.

The questionnaire is completely anonymous, and it only takes 5-10 minutes to fill it in.

Your feedback will be used to eliminate the problems that caused the most trouble for you, and to strengthen the areas you had a positive experience with.

## Thank you for your cooperation!

### 1. General information

1.1 **What is your status at the University of Miskolc?**  Erasmus student  Ceepus student

1.2 **Which country is your home university based in?**

1.3 **What is the level of your English language skills?** non-existent      better than Arnold Schwarzenegger's

1.4 **Is this the first time that you spend a longer period away from your home country?**  yes  no

1.5 **How many months have you spent in Miskolc in total?**

1.6 **Which faculty did the majority of your courses belong to?**

<input type="checkbox"/> arts	<input type="checkbox"/> earth sciences/ mining	<input type="checkbox"/> economics
<input type="checkbox"/> healthcare studies	<input type="checkbox"/> law	<input type="checkbox"/> material science
<input type="checkbox"/> mechanical engineering/ informatics	<input type="checkbox"/> music	<input type="checkbox"/> no idea

1.7 **What was the language of instruction in the courses you attended in Miskolc?**

English  
 Other

German

Hungarian

1.8 **What made you choose Miskolc when deciding about your Erasmus application? (multiple choice)**

my friends suggested it

my teacher/Erasmus coordinator suggested it

my family suggested it

it was my decision

I was more interested in Hungary than in Miskolc

the other options were not available

my choice was completely random



## 2. Satisfaction survey

- 2.1 How satisfied were you with the management of administrative issues in Miskolc? (e.g. getting your forms signed, receiving information on accommodation, classes etc.)
- |                        |                          |                          |                          |                          |                          |                |
|------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|----------------|
| extremely dissatisfied | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | very satisfied |
|------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|----------------|
- 2.2 How much help have you received from the international office (university Erasmus coordinator)?
- |      |                          |                          |                          |                          |                          |       |
|------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------|
| none | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | a lot |
|------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------|
- 2.3 How much help have you received from the faculty Erasmus coordinator?
- |      |                          |                          |                          |                          |                          |       |
|------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------|
| none | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | a lot |
|------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------|
- 2.4 How much help have you received from Erasmus Student Network/your student tutor?
- |      |                          |                          |                          |                          |                          |       |
|------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------|
| none | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | a lot |
|------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------|
- 2.5 Did you find the Miskolc Erasmus website (<http://erasmus.uni-miskolc.hu/EN>) helpful?
- |                           |                          |                          |                          |                          |                          |                                  |
|---------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|----------------------------------|
| didn't even know about it | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | it's the ultimate survival guide |
|---------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|----------------------------------|

- 2.6 Please name a few positive examples, experiences with the management of the administrative issues in Miskolc (if there were any).

- 2.7 Please name a few negative examples, experiences with the management of the administrative issues in Miskolc (if there were any).

- 2.8 Where did you stay while living in Miskolc?
- |  |                                    |  |
|--|------------------------------------|--|
| <input type="checkbox"/> student hostel E6 | <input type="checkbox"/> Uni-Hotel | <input type="checkbox"/> rented an apartment |
| <input type="checkbox"/> under the bridge  | <input type="checkbox"/> other     |  |
- 2.9 How satisfied were you with the accommodation?
- |                        |                          |                          |                          |                          |                          |                |
|------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|----------------|
| extremely dissatisfied | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | very satisfied |
|------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|----------------|

- 2.10 Please name a few things that made you feel good about the accommodation (if there were any).

- 2.11 Please name your most important problems with the accommodation (if there were any).

- 2.12 How satisfied were you with the courses offered by the university?
- |                        |                          |                          |                          |                          |                          |                |
|------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|----------------|
| extremely dissatisfied | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | very satisfied |
|------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|----------------|
- 2.13 How satisfied were you with the teachers you met during your studies in Miskolc?
- |                        |                          |                          |                          |                          |                          |                |
|------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|----------------|
| extremely dissatisfied | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | very satisfied |
|------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|----------------|



**2. Satisfaction survey [Folytatás]**

2.14 Please name a few courses or teachers that you really liked (if there were any). You can also tell us why you liked them.

2.15 Please name a few courses or teachers that you didn't like at all (if there were any). You can also tell us why you didn't like them.

2.16 How satisfied were you with the other services provided by the university? extremely dissatisfied      very satisfied

2.17 Please name a few services that you really liked (if there were any).

2.18 Please name a few services that you really missed (if there were any).

2.19 How satisfied were you with programs organised for the Erasmus students? extremely dissatisfied      very satisfied

2.20 What did you like about them? (if there were any)

2.21 What did you not like about them? (if there were any)

2.22 Overall evaluation: What was your overall experience in Miskolc? so bad I can't even tell      super great

2.23 Is there anything you want to share about your overall experience in Miskolc? (positive or negative, names, events, services, problems etc.)



## 2. Satisfaction survey [Folytatás]

2.24 Overall evaluation: Would you recommend Miskolc for your friends at your university? no way      absolutely

## 3. Results, good practices, events worth mentioning

3.1 Have you experienced new teaching methods, new forms of classroom work or any advantages of a multicultural learning environment at the host institution?  yes  no

3.2 Please give a short description to these questions if the answer is YES!

3.3 In addition to the normal study requirements, have you participated in or joined any other extra activity in professional or social life (e.g. any kind of extra work at a department/ in the student community / outside the university)  yes  no

3.4 Please give a short description to these questions if the answer is YES!

3.5 Have you met any factors/experiences which can have an influence on your studies or future career  yes  no

3.6 Please give a short description to these questions if the answer is YES!

3.7 Is there anything you would like to mention as the biggest result or worthiest experience or thing you liked most during your study/placement period at the host university  yes  no

3.8 Please give a short description to these questions if the answer is YES!

Thank you for your answers!

